

Chargeback Credit Memo Request Form

Date: 4/17/2020 Chargeback Case #: CB1903178

Credit Memo Amount: \$415.80

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4857003 4857006 4858329 4858347 4890359 Cust. PO #: 3938878 5367514

Check #: 1832157 Invoice #: 4857003 4857006 4858329 4858347 4890359

AR Ref #: 12155636

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____