

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903173

Credit Memo Amount: \$370.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C951025190061 Cust. PO #: 3631829 3632009 3632010 3632020  
5634136 5634180 56

Check #: 1006584 Invoice #: \_\_\_\_\_

AR Ref #: 12156744

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: shipped to wrong location

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - All cartons were not scanned to a pallet which resulted in cartons shipping to the incorrect destination.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_