

Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1903169

Credit Memo Amount: \$718.39

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084209102VCBSINV Cust. PO #: _____

Check #: 110691659 Invoice #: _____

AR Ref #: 85370

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: Ship In Own Container, POs: 42, Issues total: 128

Investigator: Linda Qian, Snowy (Jie) Chen

Responsible Party: US Production

Note: Per Snowy/Linda, we started shipping to Amazon in our own cartons but each category of our cartons has to be certified by Amazon. Not all of our cartons are certified so we will get some of this packaging violation when our cartons does not meet Amazon's requirement.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____