

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1903162

Credit Memo Amount: \$257.68

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30400086SC Cust. PO #: 7M5H549J

Check #: 111057726 Invoice #: _____

AR Ref #: 85631

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 30395971

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____