

Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB1903160

Credit Memo Amount: \$141.63

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30358146SC- 30479500SC Cust. PO #: _____

Check #: 111057726 Invoice #: _____

AR Ref #: 85631

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Missed Adjustment Claim for Invoice - 30358146
Shortage Claim for Invoice - 30479500

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____