

Chargeback Credit Memo Request Form

Date: 4/15/2020 Chargeback Case #: CB1903146

Credit Memo Amount: \$2,021.79

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4859372 4861703 4862131 4863771
4863915 Cust. PO #: EM5Q4UE EK9U9DF EK9V2MV EK9U9QX
EM5Q3RJ

Check #: 637973 Invoice #: 4859372 4861703 4862131 4863771
4863915

AR Ref #: 12155532

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: CONCEALED SHORT

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: Warehouse-WOD

Note: Dispute denied by customer, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____