

Chargeback Credit Memo Request Form

Date: 11/18/2019 Chargeback Case #: CB1903144

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3524005-COMP Cust. PO #: 16331736

Check #: 2201890 Invoice #: _____

AR Ref #: 12155128

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Wee Ong

Responsible Party: Reclaim to Customer

Note: Less than \$100 to dispute

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____