

Chargeback Credit Memo Request Form

Date: 12/10/2019 Chargeback Case #: CB1903140

Credit Memo Amount: \$150.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc.(Drop Shio)

Chargeback Ref #: SLA S WKE 08/16/19 SLA S WKE 10/04/19 Cust. PO #: 30537963 30538058 30538424 30537996 30538352 30538

Check #: 1037132 Invoice #: _____

AR Ref #: 85686

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Warehouse shipped late

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____