

Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903137

Credit Memo Amount: \$693.00

Customer ID: MACY06 Customer Name: Macy's CFC01

Chargeback Ref #: 29986446 29986447 30099840 29988235 Cust. PO #: 9590968

Check #: 1829521 Invoice #: 29986446 29986447 30099840 29988235

AR Ref #: 12155313

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied - Per Macy's this shipment arrived at our Martinsburg DC without the receipt of an EDI856 Advance Ship Notice (ASN). It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____