

# Chargeback Credit Memo Request Form

Date: 3/23/2020 Chargeback Case #: CB1903135

Credit Memo Amount: \$100.00

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 29938626 Cust. PO #: 4158537

Check #: 1829521 Invoice #: 29938626

AR Ref #: 12155310

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WD2

Note: dispute denied -It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_