

Chargeback Credit Memo Request Form

Date: 12/20/2019 Chargeback Case #: CB1903132

Credit Memo Amount: \$61.62

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4878946 4878947 Cust. PO #: 4862427 4926876

Check #: 1829521 Invoice #: 4878946 4878947

AR Ref #: 12155302

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____