

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903122

Credit Memo Amount: \$225.00

Customer ID: MCX Customer Name: The Marine Corps Exchange (MCX)

Chargeback Ref #: CN479917 Cust. PO #: 2133893

Check #: 3751320 Invoice #: \_\_\_\_\_

AR Ref #: 12155336

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Mis-shipment

Detailed Description: Carton contents do not match ASN - over, short, or substitution

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - Per CB the GS1-128 label contents do not match ASN. This maybe due to labeling.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_