

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1903117

Credit Memo Amount: \$20.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3512860-COMP Cust. PO #: 16331414

Check #: 2201890 Invoice #: \_\_\_\_\_

AR Ref #: 12155122

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - The PO shipped 10/7/2019 after the 10/1/10 cancel date.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_