

Chargeback Credit Memo Request Form

Date: 11/13/2019 Chargeback Case #: CB1903116

Credit Memo Amount: \$17.86

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4823188-1QVAR Cust. PO #: 15460008

Check #: 2201890 Invoice #: _____

AR Ref #: 12155120

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: As per Wendy of SV2, case is valid. One carton show still in transit but everything else delivered.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____