

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903115

Credit Memo Amount: \$50.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4843083-1QVAR 4843130-1QVAR Cust. PO #: 15792804 15792920

Check #: 2201890 Invoice #: \_\_\_\_\_

AR Ref #: 12155118

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_