

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903114

Credit Memo Amount: \$834.58

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3524002-COMP Cust. PO #: 16331414 16331416 16331434 16331435

Check #: 2201890 Invoice #: \_\_\_\_\_

AR Ref #: 12155114

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID - The PO shipped 10/4/2019 after the 10/1/2019 cancel date.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_