

# Chargeback Credit Memo Request Form

Date: 11/15/2019 Chargeback Case #: CB1903112

Credit Memo Amount: \$47.56

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 700283732-1NEG Cust. PO #: 6723761C

Check #: 2201890 Invoice #: \_\_\_\_\_

AR Ref #: 12155108

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Jackie He,Linda Di

Responsible Party: Reclaim to Customer

Note: less than \$100 to dispute

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_