

# Chargeback Credit Memo Request Form

Date: 1/22/2020 Chargeback Case #: CB1903108

Credit Memo Amount: \$20.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3521118-COMP Cust. PO #: 7153471R

Check #: 2201890 Invoice #: \_\_\_\_\_

AR Ref #: 12155100

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship-To Does Not Match 754 Ship-To

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_