

Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1903106

Credit Memo Amount: \$40.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3511976-COMP Cust. PO #: 06091763K 06061279K 06061279K

Check #: 2201890 Invoice #: _____

AR Ref #: 12155096

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Valid - PO 06061279K shipped 10/7/2019 after the 10/1/2019 cancel date.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____