

Chargeback Credit Memo Request Form

Date: 11/13/2019 Chargeback Case #: CB1903105

Credit Memo Amount: \$17.86

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4844458-1QVAR Cust. PO #: 7034739R

Check #: 2201890 Invoice #: _____

AR Ref #: 12155094

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Reclaim to Customer

Note: Less than \$100 to dispute.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____