

# Chargeback Credit Memo Request Form

Date: 1/23/2020 Chargeback Case #: CB1903104

Credit Memo Amount: \$183.25

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4835328-1QVAR 4843162-1QVAR  
4843314-1QVAR Cust. PO #: 6986913C 7000334C 5975545K

Check #: 2201890 Invoice #: \_\_\_\_\_

AR Ref #: 12155090

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_