

# Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1903099

Credit Memo Amount: \$17.32

Customer ID: KROGER Customer Name: Kroger

Chargeback Ref #: 4856986 Cust. PO #: 67718

Check #: 3514839 Invoice #: \_\_\_\_\_

AR Ref #: 12155155

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE

Investigator: Becky Ni

Responsible Party: China Production

Note: VALID PER PM: Net total dollar difference for FM replenishment program EDL Mpad, confirm to accept the amount difference \$17.32.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_