

Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1903093

Credit Memo Amount: \$338.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9528022/9539257 Cust. PO #: 12404237

Check #: 41031 Invoice #: _____

AR Ref #: 12155018

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: VALID PER SUSAN. Reclaim with factory claim #CKLP-190267,CKLP-190268

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____