

Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1903092

Credit Memo Amount: \$670.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9527759 Cust. PO #: 12390453

Check #: 41031 Invoice #: _____

AR Ref #: 12154951

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Labeling

Detailed Description: Improperly placed GS1-128 label.

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID - Per Kohl's label placement is incorrect. Labels are not placed on second largest side of cartons. Ron C is aware of it and has addressed this with SV2

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____