

Chargeback Credit Memo Request Form

Date: 3/31/2020 Chargeback Case #: CB1903091

Credit Memo Amount: \$815.82

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R290344382SHTG/R829889589SHTG/R914799384SHTG Cust. PO #: R290344382SHTG/R829889589SHTG/R914799384SHTG

Check #: 41031 Invoice #: _____

AR Ref #: 12154959

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao,Zhu Yanping

Responsible Party: China Production

Note: Kohl's paid us back \$129.45 and they denied our second dispute. No other evidence to re-challenge as this is 2019 shipment.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____