

Chargeback Credit Memo Request Form

Date: 11/27/2019 Chargeback Case #: CB1903077

Credit Memo Amount: \$888.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4871618 Cust. PO #: 9479361

Check #: 1827243 Invoice #: _____

AR Ref #: 12154843

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Macy's only paid us back \$49.20 and denied the rest. Shortages from October 2019 and we have no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____