

# Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1903075

Credit Memo Amount: \$716.66

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2299081312 4578465012 4588769812 Cust. PO #: 22990813 45784650 45887698

Check #: 1827243 Invoice #: 29945060 30451845 30492771

AR Ref #: 85254

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: According to Sherry Curry-- Valid for Credit, but not a chargeback. Standard Return agreement with Macy's per Sales Agreement

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_