

# Chargeback Credit Memo Request Form

Date: 11/13/2019 Chargeback Case #: CB1903072

Credit Memo Amount: \$87.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4864688 Cust. PO #: 4491254

Check #: 1827243 Invoice #: 4864688

AR Ref #: 12154861

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: YOUT Division Name: Youth(13)

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_