

Chargeback Credit Memo Request Form

Date: 11/13/2019 Chargeback Case #: CB1903067

Credit Memo Amount: \$256.73

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS187076875/CS187818057 Cust. PO #: CS187076875/CS187818057

Check #: 2366117 Invoice #: _____

AR Ref #: 12154839

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: All missing parts chargebacks from Wayfair are approved by Hellen.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____