

# Chargeback Credit Memo Request Form

Date: 11/7/2019 Chargeback Case #: CB1903065

Credit Memo Amount: \$723.52

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS183438730/CS183703996/CA185680758 Cust. PO #: CS183438730/CS183703996/CA185680758

Check #: 2366117 Invoice #: \_\_\_\_\_

AR Ref #: 85148

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Incomplete shipment, CS approved credit because there is no trailer no. assigned and no Carrier Scan.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_