

Chargeback Credit Memo Request Form

Date: 11/7/2019 Chargeback Case #: CB1903064

Credit Memo Amount: \$1,737.33

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS178039673-CS185702478 Cust. PO #: see attached

Check #: 2366117 Invoice #: _____

AR Ref #: 85148

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and CS approved credit

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____