

Chargeback Credit Memo Request Form

Date: 11/13/2019 Chargeback Case #: CB1903063

Credit Memo Amount: \$63.21

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS186396429 Cust. PO #: CS186396429

Check #: 2366117 Invoice #: _____

AR Ref #: 85144

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____