

# Chargeback Credit Memo Request Form

Date: 12/10/2019 Chargeback Case #: CB1903058

Credit Memo Amount: \$340.97

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS182922854/CA181061012 Cust. PO #: CS182922854/CA181061012

Check #: 2366117 Invoice #: \_\_\_\_\_

AR Ref #: 85140

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, WH shipped the item out late. Asked WH for BOL scan to confirm shipment (see attached), and confirmed by Wayfair, item delivered to customer 9/30. CS approved credit. R

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_