

# Chargeback Credit Memo Request Form

Date: 11/7/2019 Chargeback Case #: CB1903050

Credit Memo Amount: \$32.50

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4847719 4847720 4847721 4847722 4847723 Cust. PO #: EJ4X7TE EJ4X8BU EJ4Y2DA EJ5E5GQ EJ5F7WX

Check #: 636930 Invoice #: 4847719 4847720 4847721 4847722 4847723

AR Ref #: 12154790

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: Not a chargeback

Note: New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_