

Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB1903047

Credit Memo Amount: \$563.41

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30356519SC 30358595SC Cust. PO #: 5SOJC5MV 8N5W88QK

Check #: 110157859 Invoice #: _____

AR Ref #: 85123

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____