

# Chargeback Credit Memo Request Form

Date: 11/22/2019 Chargeback Case #: CB1903043

Credit Memo Amount: \$40.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 263390254 263717855 Cust. PO #: \_\_\_\_\_

Check #: 87171 87339 Invoice #: \_\_\_\_\_

AR Ref #: 84543 85024

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: CANCELLED

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: Valid. Cancelled Not Shipped (Short Shipped)due to Out of Stock.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_