

# Chargeback Credit Memo Request Form

Date: 11/22/2019 Chargeback Case #: CB1903041

Credit Memo Amount: \$60.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 263420700 263654859 264334500 Cust. PO #: \_\_\_\_\_

Check #: 87171 87339 Invoice #: \_\_\_\_\_

AR Ref #: 84543 85024

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: CANCELLED

Investigator: Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: Valid. 'Short Ship' is fee for orders or Items cancelled/not shipped due to Out of Stock.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_