

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1903039

Credit Memo Amount: \$137.46

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R233370597SHTG/R245012534SHTG Cust. PO #: 12471309/12390431

Check #: 37594 Invoice #: _____

AR Ref #: 12154600

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____