

Chargeback Credit Memo Request Form

Date: 12/4/2019 Chargeback Case #: CB1903038

Credit Memo Amount: \$156.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9443103 Cust. PO #: 12510231

Check #: 37594 Invoice #: _____

AR Ref #: 12154636

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: valid per Susan, cartons were overstuffed and cause extra handing fee.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____