

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1903021

Credit Memo Amount: \$111.33

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4831228-1QVAR 4831273-1QVAR  
4831345-2QVAR 4835438- Cust. PO #: 15572254 15571914 15572140 15682201

Check #: 2201845 Invoice #: \_\_\_\_\_

AR Ref #: 12154204

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_