

Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1903019

Credit Memo Amount: \$201.72

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3503238-COMP Cust. PO #: _____

Check #: 2201845 Invoice #: _____

AR Ref #: 12154192

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Jeanne Zeng, Yao Jichun

Responsible Party: China Logistic

Note: passed 60 days dispute window as China Logistic team did not complete this CB before Dec

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____