

# Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1903012

Credit Memo Amount: \$63.18

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4831247-1QVAR Cust. PO #: 6971881C

Check #: 2201845 Invoice #: \_\_\_\_\_

AR Ref #: 12154184

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID - Carton shortages are noted on POD.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_