

Chargeback Credit Memo Request Form

Date: 11/11/2019 Chargeback Case #: CB1903003

Credit Memo Amount: \$48.91

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S50418779 Cust. PO #: 248669099

Check #: 2201845 Invoice #: _____

AR Ref #: 84628

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____