

Chargeback Credit Memo Request Form

Date: 5/26/2020 Chargeback Case #: CB1903000

Credit Memo Amount: \$917.35

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30296950SC 30297212SC 30298261SC 30319066SC 303279 Cust. PO #: _____

Check #: 109025785 Invoice #: 30296950 30297212 30298261 30319066 30327957

AR Ref #: 84582

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$2,331.23 denied the rest. This is deduction from 10/2019 and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____