

Lyka Calida

From: Vendor Compliance Support <VendorCompliance_Support@Belk.com> on behalf of Vendor Compliance Support
Sent: Tuesday, March 17, 2020 9:54 AM
To: Lyka Calida
Cc: ar.dept@jlahome.com
Subject: RE: BELK V#58159 REQUEST BACKUP *CB1902990

Hi,

Please find the below backup for RC 29 & 67.

RC 29 (Incorrect ASN Quantity):

These charges were assessed because quantity level mismatch between the ASN and the actual merchandise received. We have researched and provided the screen print for your reference.

ORDER #: 5634180
STORE #: 564

Charge Back Comments Screen: The below print screen shows that error out **UPC# 0086569058256** for Reason Incorrect ASN Quantity (IAQY).

CB_REASON_CODE	ORDER_NO	ASN	STORE	TOTAL_COST	COMMENTS	SUP
IAQY	5634180	600045936	564	-10	INCORRECT ASN QUANTITY UPC 0086569058256; QTY OF -3 2019-10-18***	

ASN Screen: This below ASN screen shows that difference between quantity received and quantity allocated for the carton ID's # the error out **UPC#0086569058256**.

ORDER_NO	ASN	CARTON	WH	ACTUAL_RECEIVING_STORE	ITEM	U
5634180	600045936	00006757166412370926	737	564	0086569058256	0438

RC 67 (Incorrect ASN SKU):

These charges were assessed for Incorrect ASN SKU. Please find the below screen print for the UPC# **0086569057723** in SKU level mismatch between the ASN and the actual merchandise received.

PO# 5634180
STR# 462
ASN# 600045936

CB_REASON_CODE	ORDER_NO	ASN	STORE	TOTAL_COST	COMMENTS	SUPPLI
IASK	5634180	600045936	462	-10	INCORRECT ASN SKU UPC 0086569057723; QTY OF -3 2019-10-18***	

ASN Screen: This below ASN screen shows that difference between quantity received and quantity allocated for the carton ID's # the error out **UPC#0086569057723**.

ORDER_NO	ASN	CARTON	WH	ACTUAL_RECEIVING_STORE	ITEM	UPC_04
5634180	600045936	00006757166412345757	737	462	0086569057723	0438618843

NOTE: The same issue happen to the rest of the PO's. and RC 89 we will get back to you shortly.

Thanks,
Nagaraj | Vendor Compliance



Belk, Inc. | 2801 W. Tyvola Road Charlotte, NC 28217 | belk.com

******On Jan 13th, 2020 Belk transitioned to Transplace Transportation Management System for all Domestic Vendor shipments to Belk Distribution Centers.**

For more information visit Belk.com under Vendor Resources for updated Vendor Business Requirement Guide, FAQ's, and Training Documents.

In addition reach out to Belk_Traffic@Transplace.com for more info.****

From: Belk Compliance <Belk_Compliance@Belk.com>

Sent: Thursday, February 20, 2020 11:45 AM

To: Lyka Calida <lyka.calida@jlahome.com>; Vendor Compliance Support <VendorCompliance_Support@Belk.com>

Cc: ar.dept@jlahome.com

Subject: RE: BELK V#58159 REQUEST BACKUP *CB1902990

[@Vendor Compliance Support](#) please advise.

Thank you!

Anna Brooks

Vendor Compliance Coordinator, Supply Chain

t 704-595-4719 e Anna_Brooks@belk.com

2801 W. Tyvola Road | Charlotte, NC 28217 belk.com



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From: Lyka Calida <lyka.calida@jlahome.com>

Sent: Thursday, February 20, 2020 11:40 AM

To: Belk Compliance <Belk_Compliance@Belk.com>

Cc: ar.dept@jlahome.com

Subject: BELK V#58159 REQUEST BACKUP *CB1902990

Hi BELK team-

We would like to request additional information on below chargebacks with a total amount of \$508.29 deducted in CK# 1005956.

7 shipments with the same PO number to both DC's shipped multiple days and carriers. Photos of cartons and shipping label would be helpful to confirm items shipped, thank you.

C712754657930	3611678	29	(10.00)
C712754682878	3611678	29	(10.00)
C712754684965	3611678	29	(10.00)
C712542943047	5634180	29	(10.00)
C712551375110	5634180	29	(10.00)
C712651977949	5634180	29	(10.00)
C712691702343	5634180	29	(10.00)
C712691703081	5634180	29	(10.00)
C712691706406	5634180	29	(10.00)
C712691708302	5634180	29	(10.00)
C712691711175	5634180	29	(10.00)
C712691712226	5634180	29	(10.00)
C712691713376	5634180	29	(10.00)
C712691716088	5634180	29	(10.00)
C890348837306	5634180	29	(10.00)
C712542943046	5634180	67	(10.00)
C712551375109	5634180	67	(10.00)
C712651977948	5634180	67	(10.00)
C712691702342	5634180	67	(10.00)
C712691703080	5634180	67	(10.00)
C712691706405	5634180	67	(10.00)
C712691708301	5634180	67	(10.00)
C712691711174	5634180	67	(10.00)
C712691712225	5634180	67	(10.00)
C712691713375	5634180	67	(10.00)
C712691716087	5634180	67	(10.00)
C890348837305	5634180	67	(10.00)
C712551375108	5634180	89	(30.51)
C712651977947	5634180	89	(30.51)
C712691708300	5634180	89	(34.20)
C712691711173	5634180	89	(41.54)
C712691712224	5634180	89	(30.51)
C712691713374	5634180	89	(30.51)
C890348837304	5634180	89	(30.51)
C933530140992	5634180	75	(10.00)

Lyka Marie Calida

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