



April 22, 2020

E&E Co Ltd DbA Oa Logistics
45875 NORTHPORT LOOP EAST
FREMONT, CALIFORNIA 94538

RE: JBH File: 20307103 01
JBH Load: R295964
Your File: Cb1902989

ATTN Freight Claims:

Loading was neither checked nor handled by carrier personnel en-route and was delivered to the consignee directly from the unit that originated the shipment. Quantity of the packaging and stowing of the product is shipper's responsibility in loads that are picked up as shipper load. As we find no record of the trailer having been involved in any mishap while in transit, the shortage could only have occurred during the loading/unloading process or by shipper's failure to load the product. Under these circumstances a carrier would not accept liability for the shortages involved.

In view of the above, your claim for \$1,055.50 must respectfully be denied.

Sincerely,

A handwritten signature in black ink that reads "Kristie Zimmer". The signature is written in a cursive, flowing style.

Kristie Zimmer
Cargo Claims Examiner