

# Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902984

Credit Memo Amount: \$402.13

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4864562 4871521 Cust. PO #: 9622491 9411051

Check #: 1824904 Invoice #: \_\_\_\_\_

AR Ref #: 12154496

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_