

Chargeback Credit Memo Request Form

Date: 12/17/2019 Chargeback Case #: CB1902983

Credit Memo Amount: \$173.18

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4864485 4876921 Cust. PO #: 4783216 4980259

Check #: 1824904 Invoice #: _____

AR Ref #: 12154496

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's paid us \$18.26 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____