

Chargeback Credit Memo Request Form

Date: 11/6/2019 Chargeback Case #: CB1902982

Credit Memo Amount: \$87.50

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 92231452 Cust. PO #: 8312619

Check #: 1824904 Invoice #: _____

AR Ref #: 12154474

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Freight

Detailed Description: DETENTION

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: VALID- BOL shows the driver did go over his 2 hour window

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____