

Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1902978

Credit Memo Amount: \$42.17

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 5139415512 Cust. PO #: 51394155

Check #: 1824904 Invoice #: 30549647

AR Ref #: 84833

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: According to Sherry Curry-- Valid for Credit, but not a chargeback. Standard Return agreement with Macy's per Sales Agreement.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____